**Note:** this approval form is to be used only for custom solutions that will not be changing customer, user data, settings, configs in a production system. If there is a need for SAP to provide a custom solution that will be changing user data, settings, configs etc. in a production system please select the appropriate approval form.

Dear Customer,

Please carefully read the following important information as we need your written approval to proceed. I am happy to arrange a call with you to discuss if you need any clarification on this matter.

The purpose of this template is to get your approval to go ahead with the custom solution needed to fix the issue that is currently occurring in your instance. Please notice that always there is a risk on running non-standard custom script solutions but please do not hesitate to contact us if you have any concern. Below you can find additional information regarding the process to be run.

**Custom Solution Description (completed by Support)**

* **Technical Description:**
* **Level of Risk or Impact**: [High, Medium, Low] Low
* **Important Considerations**: [Once the template is provided to support, we will need 24 hours to complete this task. The template should not be used for 24 hours.]
  + (Caveat: We provide this information as a best analysis, and cannot provide explicit guarantees of unexpected impacts we were unable to predict during the execution of this process)

If you would like to go ahead with the custom solution, kindly fill the information below:

**Completed by the customer:**

Company Name:

Company id:

Data Centre:

Business Impact:

Yes, I approve to process/execute the custom solution in SAP Side.

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Signature

Full Name: