Release Information Webinar Q3 2016

Contents

UI Enhancements

Question: How does this affect you if you don't have platform?
Answer: There are some universal minor style impacts as in some cases the base components used in the pages needed to be enhanced.

Question: Do we need any plugins on the browsers to ensure Fiori enabled pages are viewed correctly by the users?
Answer: No plugins are required as this is driven by the BizX Theme.

Question: Fiori is also applicable in LMS native login access or only integrated with BizX?
Answer: The Fiori page theme is only available for Integrated customers. However any features developed in Fiori will display with the Fiori look and feel.

Question: Will there be any updates to 'Theme Manager' so it is obvious which colors affect certain Fiori objects? (OR at least some documentation?)
Answer: The same themes in platform will work on the restyled pages.

Question: Do users opt into Fiori for ALL modules at once, or will they need to select it for each individual module?
Answer: The upgrade center opt into is for ALL modules at once. Note that some modules may have universal impacts.

Question: Will there be any changes from Fiori if you don't have platform?
Answer: The new styles are only available for integrated customers (you need Platform).

Question: So all the UI changes are made in such a way that it won't impact any training docs/job aids, but it is just a look and feel enhancement?
Answer: Correct - the padding, icons, and other styling elements are updated to Fiori but the functionality did not change.

Question: I am a new customer and will be going live in October 2016. Would Fiori enablement of the pages potentially require another round of user acceptance testing? Or regression testing?
Answer: We recommend you work with your service partner on this decision, and do some smoke testing at a minimum.

Question: Will the new type ahead feature work even if we don't use Fiori?
Answer: Yes.

Question: Do I need the Fiori design to use the assign tasks workflows?
Answer: The Fiori theme is just a style applied to existing pages. Features developed using the Fiori components are already styled and don't require a theme to work.

Question: Will Fiori design automatically be applied with this release?
Answer: No, this is primarily an opt-in feature through the upgrade center in BizX. Since some component changes were required, you will see some styling changes without opting in.

Question: Will the HTML5 view and layout via the iOS App be the same if using the browser on the iOS device?

Answer: It will be similar. The UI is responsive and changes layout to provide an experience optimized to the device.

Question: Fiori won't impact standalone LMS customers, just those with Foundations and LMS?
Answer: Correct. But any new development is done using Fiori, so you'll have those changes. But the styling we've added for existing pages is only available for integrated customers.

Question: Can you enable the new style and disable afterwards?
Answer: You have 30 days after upgrading in upgrade center to revert the feature. We also recommend trying this in your preview environment before enabling in your production environment for any feature.

Assign Task Observers

Question: Is there a way to set this up so that learners, supervisors and admins can assign observers?
Answer: Users, supervisors, and admins can now assign observers.

Question: When admin adds the observer will the admin not be limited to those from the same org as the users?
Answer: No. Admins have standard workflow-based domain restrictions and can be additionally be restricted to assign authorised instructors only.

Question: Is observer mean delegating the task?
Answer: No, the observers are meant to observe how the User completes a set of tasks in a task checklist that is assigned.

Question: What's the exact use or benefit of task observers?
Answer: Task observers are meant to observe whether or not a user is able to perform the tasks in a task checklist that is assigned to them. This is often referred to as OJT.

Question: What happens if the user selects an Observer using a checklist that was created before the update?
Answer: They will be able to do it based on the setting for the checklist, the upgrade will make sure that the option for users to request is enabled for existing data. No change in actual system behavior; many customers didn't want the end user responsible for choosing an observer.

Collections

Question: How can we control user's access to Collections?
Answer: If users are not given the "Author Collections" workflow then they will not be able to create them. Please note that they will also not see the Collections Landing page Link on the Home Page. Users can still access the collections from the Recommendation tile and the Catalog.

Question: what admin controls will be available to help monitor for inappropriate (as deemed by our corporate standards) links users might put into Collections?
Answer: Admins can view user created collection and mark them as inactive or even delete them if they find it inappropriate.

Question: Regarding Collections: Is there any way to know whether or not the link you want to add will provide a thumbnail beforehand?
Answer: The preview is shown before adding it to the collection.

Question: As an admin, can I make a collection available in the catalog?
Answer: Yes, Admins can add admin created collections to a catalog.

Question: Clarification: when collections are published in the catalog, do all users see it or can you select only certain users to see it?
Answer: Anyone with access to the catalog can see it. If you want limited people to see it, you can create a more limited catalog and recommend directly.

Question: How is it controlled in which catalog a collection is displayed if an employee who creates it has access to multiple catalogs?
Answer: It will be added to the catalogs that have the option to Accept User Generated content turned on.

Question: Is it possible to control the sort order of the collections, i.e. put Admin Created collections ahead of users, or have a 'featured collections' section?
Answer: Not at this time.

Question: Only online items can be added to Collection? No classroom items?
Answer: Not at this time.

Question: Can we deeplink to a collection?
Answer: The Direct link tool does not have the option to show it yet.

Question: can we track the completions of collections?
Answer: The entry views are tracked for the users but there is no concept of completion as it is informal.

Question: Can supervisors assign collections?
Answer: They can recommend using Peer recommendations.

Question: Can collection have a cover page or instructional text?
Answer: They can only have a cover image at present.

Question: For Collections, what reporting / metrics is available?
Answer: The views of the Collection by users and the statistics of the views for the entries in a collection are available as CSV reports

External User

Question: Can the external users be blocked to view public courses?
Answer: External users use catalogs to restrict access to courses and workflows to restrict other permissions, just like internal users.

Question: Do external Jam user accounts have a limit like BizX? If we need more external accounts are there additional licenses purchase required?
Answer: Yes, external user license is separate for Jam.

Question: if a user self-registers can that profile be automatically merged with their future official record. We have a feed from our payroll system
Answer: External users are not supported by the employee import in 1608.

Question: Will the users, once created in Platform, be part of the regularly scheduled connector from Platform to LMS?
Answer: No, external users are not in the full or delta employee export, however, by registering on a site they will be in both BizX and LMS when this feature is enabled.

Question: In provisioning it says "Enable External Learning User (This feature enables external persons to self-register as a user and log in to access Learning) [Not Ready for Sales/Production] —"
> here you need to enable this to work?
Answer: Yes, this must be enabled to support external user in BizX feature. Full details will be in the implementation guide for this release.

Question: how would we reconcile courses completed by external user when they become an internal user?
Answer: If the external user is an integrated external user, conversion to an internal user is not supported in this release.

Question: Can external users be set up for Jam only and NOT LMS?
Answer: Please attend the Jam information session for details on the Jam Integration with BizX for External user.

Question: How will external users get provisioned in platform without a supervisor? Will they be able to log in and access Learning through EC if they don't have a supervisor named?
Answer: External users integrated in BizX will be provisioned in platform without a supervisor.

Question: Will external user work with sites or is this just with native login external users?
Answer: External user in BizX only works with sites, not native login external users. LMS has always supported external users on a site.

Question: what is the difference between external user login and native link login for external users?
Answer: External users can login using either the native link for login or an LMS site login page. If the external user is an integrated user, the login authentication is performed by the BizX platform and cannot be authenticated within LMS. Native link login performs authentication of the user within the LMS.

Question: Once there is "true" integration with BizX will there be ad hoc reporting that can be done in BizX? Thanks
Answer: Our long term goal is to provide a central reporting solution that will report across LMS and other talent modules you have

Question: With RBP do we need to create an external user group and create passwords for them?
Answer: A permission Group set to all external learning users and permission Role need to be created. The user provides their password when they register.

Question: How will you keep track of these external users, if they are Active or Not? Basically maintenance of these external users.
Answer: When an integrated external user is set to inactive in LMS that will flow to BizX as well.

Question: Can you proxy as an external user?
Answer: The proxy window will launch, but all external features are not supported in the proxy view.

Question: When External users or groups are mentioned, are you talking about non-employees invited in to utilize internal company systems?
Answer: Yes - usually partners, contractors, franchisees, dealers etc. Specifically these users will have a shopping cart type of External in LMS and will be an external user in BizX.

Question Builder

Question: What's the advantage of Exams compared to using Quizzes?
Answer: Quizzes are intended to create a lightweight test and all questions created within a Quiz are private to the Quiz. Exams enable creating tests with support for advanced features such as question variants, revisions and objective question pooling. Also, Exams include shared questions from the Question Library.

Question: Will "legacy" PQE Questions be converted to the new Question Library format?
Answer: We are working on providing a migration path for your legacy PQE data to the new tool.

Question: Will Question Library work with current Exams? Or only when the new exam tool comes out?
Answer: This will NOT work with the legacy PQE exams. We will be releasing the new Exams tool in 2017 and the questions created in Question Library can be added to the new Exams.

Question: I thought Exams and PQE was being sunset. When do you use Quiz vs. Exam?
Answer: Yes, legacy Exams and PQE will be sunset when the new Exams tool has feature parity with PQE. After the new Exam tool has feature parity there will be a period when the legacy tool and the new tool will be available to enable you to transition to the new tool. Quizzes are intended to be used for lightweight tests and questions in a quiz are private to the quiz and do not support advanced features such as variants, revisions and objective question pooling.

Question: In question library, is the Question ID automatically assigned?
Answer: Admin specifies the Question ID.

Question: What is the benefit of the question editor if these questions are not used in a quiz?
Answer: The Question Library questions support advanced features such as variants, revisions, objective question pools and can be added to the new Exams tool (to be released in 2017). Quizzes are intended to be used for lightweight tests and do not support these advanced features. We are releasing the Exam components (Question Library) as a preview to allow for early customer trial and feedback.

Question: Will the question library be part of the level 2 pre/post-test? Is Quiz Builder going to be integrated into level 2 evaluation, to replace Exam builder? Or what is the future solution for level 2 evals?
Answer: ExamBuilder will replace the legacy exams for the Level 2 evaluations.

Question: Can Questions be associated with existing Objectives?
Answer: Yes, the new Exams tool will have parity with PQE and will also support Objective Question Pooling. Questions in the Question Library can be associated with existing (legacy) Objectives.

Question: Will the new Question Library-type questions support the use of images in the question and answer fields?
Answer: On the roadmap.

Question: What is the plan to migrate current exams and questions to this new feature?
Answer: We will provide a migration path; stay tuned to future Release Information Webinars for further details as we make progress on the PQE feature parity.

Question: Will there be a mass question upload tool?
Answer: Yes, Import/Export Data tool for Questions is being made available in this release.

Question: So right now will we not be able to use the Question Library until the new exam feature is released?
Answer: We are making available the Question Library along with the Import/Export Data tool for questions to enable you to start preparing to transition to the new tool. You will only be able to use the questions added to the Question Library when the new Exams tool is available in 2017.

Question: We have about 4500 questions in the PQE, so those questions won't work with the new platform? Is the PQE tool being decommissioned?
Answer: PQE will eventually be deprecated. We are working on providing a migration path for your legacy data to the new Exams tool. Stay tuned for details in future Release Information Webinars.

Question: so with the export question option, the system will export the proper format (say from STAGING) to import into Production without additional modification?
Answer: Yes, that is correct.

Question: Can we import PQE questions into Question Library?
Answer: Not yet. We will provide a tool to port those questions over

Question: Will this new library share the questions with the Quizzes?
Answer: No. Questions created in a quiz are private to the quiz.

Question: We use externals questions, will they still work for some time?
Answer: We don't plan to support external questions in the new Exams tool. When the new Exams tool has feature parity with the legacy PQE tool, the legacy tool and the new Exams tool will continue to co-exist for a pre-announced period of time while you transition to the new tool.

Question: will all PQE questions have to be imported into new tool?
Answer: We are planning to provide a tool/migration path to make it easy to port everything into the new Exam format

Question: Will we need to create all new exams in the new tool or will a connector be made available?
Answer: You will need to create new Exams to use the new tool. We plan to provide Import Data Tool for Exams to enable you to bulk import Exams.

Question: Does feature parity include report parity?
Answer: We are looking into supporting images in Quizzes and the new Exams tool. Parity also applies to reports and there may not necessarily identical reports but we will provide coverage of all reporting requirements for Exams.

Question: Will you still be able to print exams in the new tool?
Answer: The new Exams tool will have feature parity with PQE and so yes, it will also support printed exams.

Question: Can the questions be exported from the legacy tool and imported into the new tool when available? Will it be easy to migrate our existing questions into the new tool?
Answer: We are looking into providing a migration path for your legacy data. Regarding your specific question about exporting images, we are looking into providing some kind of support. However, keep in mind that PQE is a free-form editor where multiple images can be inserted. Stay tuned for details in future Release Information Webinars for more details.

Question: Will the export tool eventually export images?
Answer: We are looking into providing support for images as well for export.

Question: Since we are new to the LMS, we have just been using the Quizzes functionality since we knew you were replacing PQE. Will there be a way to export questions from the Quizzes to the new library?
Answer: Quizzes will continue to exist alongside Exams. You may want to move Quiz questions to the new Exam tool only if you need to use some of the advanced features available with Exams (variants, objective question pooling). Quizzes and Question Library (and the new Exams tool when it is implemented) support Import/Export.

Question: Will the question migration tool be different than the Import/Export tool?
Answer: We don't have details on that as yet.

Question: When exporting questions can we edit the question and then reimport using the same question ID or do we have to edit within the system one at a time?
Answer: Import tool also supports updates.

Question: When will Quizzes support proctor codes (like Exams did)?
Answer: We are targeting parity with all PQE features including proctoring for 2017.

Groups

Question: How is groups different from assignment profiles?
Answer: APs are used to assign the groups. The group gives you a new entity type that can be associated to users using the AP, and used for seat reservation

Question: can scheduled offerings be restricted to groups or this is strictly done by catalogs?
Answer: Group is just a new way to reserve seats (in addition to Organization)

Question: Can someone be in more than one Group?
Answer: Yes

Question: How are Groups different from Classes?
Answer: A class is a group of users who move through a set of offerings together. A group acts as an attribute to allow you to reserve seats in any offering for these groups.

Question: Will be able to use groups for anything else other than scheduled offerings?
Answer: Not at this time, but possibly in a future release.

Question: can groups be used when pulling reports and/or when assigning courses?
Answer: Yes, as presented, we have a few out of box reports impacted as well as some new ones

Question: Can Groups be used elsewhere? Example - User search by Group to Record Learning?
Answer: Not at this time

Question: Can the groups also be utilized for internal users or full time employees without commerce?
Answer: Yes, you don't need commerce to reserve slots by any means

Question: Can curricula be assigned to the AP Group?
Answer: Just slots today

Question: Seems like a lot of work for slots. Will groups be used for anything else in the future?
Answer: Yes, this is just the first feature to be associated

Question: Does the employee profile show what groups they are part of?
Answer: No.

Question: so are creating groups primarily for ILT courses
Answer: For now, the main feature it is used in is creating slots. More features may use it in the future.

Question: Does Registration waitlist obey Group slots?
Answer: Yes, all the normal features of org slots also apply to group slots

Question: Does the use of Groups-Slots auto-register a user in the group or does it just hold a slot for the user to self-register?
Answer: A group slot will hold an open seat for a user from that group to come and register into it. It does not auto register users from the group

Question: When I create a group and I have x amount of slots reserved, if one of the people from that organization/group registers; will it delete one slot from the total reserved?
Answer: It will take up one of the available seats in the slots, so not necessarily deletes, because if the user withdraws, that seat becomes available again.

Question: Would the billing go to the acct# for the group and not to the org for the student, if different?
Answer: Correct. When a slot is reserved the payment goes to the slot's acct.

Intelligent Services

Question: What would be an example of an external application that we would want to access learning history?
Answer: Some customers have proprietary requirements such as checking for completion of a specific item or curriculum to give an employee access to certain resources in other external applications.

Question: I would like to know more about the Intelligent Services and its integration with BizX and other modules.
Answer: There are new guides available in the help documentation. We've added a new section "Intelligent Services" under the "SuccessFactors HCM" category that includes several guides.

JAM Integration Enhancements

Question: What is Jam?
Answer: Our collaboration tool (think communities, blogs, wikis, etc.). It's a separate license/module in the suite.

Question: Can JAM be integrated for a standalone LMS?
Answer: No, you must be integrated for the Learning integration points.

Minor Enhancements and Notable Fixed Issues

LRN-13182: Cancellation Reasons upon Withdrawal - Admin

Question: Is the Cancellation Reason included in the cancellation notification to user?
Answer: Not at this time.

Question: Can this Cancellation Reason be included in reports?
Answer: Yes.

LRN-10899: Implement Resource Conflicts for Registration Connector

Question: for registration schedule conflict, does the new "ignore" functionality apply when an end user tries to register when there's a conflict too, or just with connector?
Answer: This configuration is limited to the connector.

Question: Does this restrict the users to register for classes which have already completed? Or can this help duplicate enrolments - one user enrolling in multiple classes of an item
Answer: It is for managing schedule conflicts in general.

LRN-12013: Calendar Invites for SO instead of ICS file attachments

Question: Outlook calendar invites: who is the sender of this invite. Do we know who agreed or rejected the invite?
Answer: The Sender will be the Schedule Offering's contact. If the Contact email id is not maintained then the Admin's email id is used as the sender. The responses will not be tracked, they will not be sent as email as that option is not set in the invite.

Question: Is Outlook the only supported email program? We use Lotus Notes.
Answer: We have tested it with Outlook but as we follow the standards it might work with Lotus notes as well.

Question: Will segments still be separate outlook invites?
Answer: Yes.

Question: When an employee withdraws from a course, will they have to manually delete the Outlook calendar invite or will they automatically receive a cancellation notification in Outlook to remove the calendar request?
Answer: Currently the Cancellation is not supported and the user will have to delete manually.

Question: What's the difference e between iCal vs. vCal
Answer: We use iCal. vCal was just old terminology; iCal is the standard we follow.

Question: will this have the similar functionality for registration cancellation notification?
Answer: Not yet.

Question: Will a cancellation on an Offering cancel the outlook calendar entry?
Answer: Currently this is not supported.

Question: What if there is no contact listed for the SO, re: sender
Answer: Then the Admin's email id is used.

Question: Where do the acceptance/decline messages go when an offering invite is accepted?
Answer: The acceptances are not sent for the invites that option is turned off in the setting for the invite.

Question: Does the Calendar invite work for cancellations or changes to registration?
Answer: Cancellations are still not supported.

Question: Will new invites be sent when date/time or location of SO is changed?
Answer: The update can be triggered by the Admin manually.

Question: when the SO is cancelled will the outlook invite have the 'Remove from Calendar' option?
Answer: Not in this release, we are looking for a good method of doing this.

Question: Can we add the description to the calendar invite?
Answer: Yes, the VCAL customisation will be used for this.

Question: Will the supervisor still get notified of the scheduled offering?
Answer: Supervisors can get copied on registration emails depending on configuration.

Question: Will it work with google mail?
Answer: The code is meant to be application email client agnostic, but please test this in stage using your email server configurations!

Question: Is this compatible with Lotus Notes?
Answer: The code is meant to be application email client agnostic, but please test this in stage using your email server configurations!

Question: Is there anything on the roadmap to allow for the offering to be one invite?
Answer: We are analysing, but given that each segment has its own schedule and attributes, it's difficult to come up with a universal invite without a large number of caveats and restrictions.

Question: what is included in the calendar invite?
Answer: The content of the VCAL message is used.

Question: What's the content of Calendar invite?
Answer: The content is from the VCAL message in the template.

Question: Can a user see the other participants in the invite?
Answer: No, just themselves.

Question: Does this Calendar thing work with Outlook?
Answer: Yes.

Question: Can we set reminders for the calendar invites?
Answer: Yes, the default template has a reminder and they can be customised in the VCAL message in the template.

Question: Can you configure the calendar invite to include links and other information not in the current registration notification?
Answer: The VCAL message from the template is used for this so the customizing of that will be seen in the invite.

Question: if you do have a change to scheduled offering how you do change the calendar invite?
Answer: The Admin can trigger the notification again and that would also send the updated invites.

Question: Is the notification template for registration confirmation notification the same if this is enabled?
Answer: Yes.

Question: what is included in the calendar invite?
Answer: The VCAL customising that is used for the ICS is used. The ICS attachment is what is sent as a calendar invite.

Question: Can the owner of the calendar invite make the adjustment from their outlook?
Answer: Currently the changes from the User are not tracked.

Question: Is Lotus Notes a supported email program, meaning, if we have Lotus Notes and this feature doesn't work, is it a bug that will be logged and worked?
Answer: We have not tested it on Lotus notes and because of that we will not be able to support it. It might work as we are following the standards. You could provide us feedback if it does not work.

Question: what is the template name for the vCal message?
Answer: There is no separate template, it is part of the templates that used to send ICS attachments like the SystemEnrollmentNotification template.

Question: Will the calendar attachment include the Scheduled Offering Description?
Answer: The default template contains it but can be modified by changing the VCAL message of the template.

Question: Does this mean we can now update the vCal attachments?
Answer: They could always we customized to some extent in the template by changing the VCAL message, there is no change to that. It would affect the ICS and if the setting is enabled then the calendar invite.

Question: If a virtual scheduled offering, will iCal include the dial in information entered into SuccessFactors?
Answer: The default template does.

LRN-12290: Update SuccessFactors Logo

Question: Will the change of the SAP logo overwrite the use of our own company logo?
Answer: Only the default logo images are changed.

LRN-13182: Cancellation Reasons upon Withdrawal - Admin

Question: Cancellation reason - does this print in cancellation notification to user?

Answer: No.

Question: Will the cancellation reason appear in the cancel notification that the student receives?
Answer: Not at this time.

LRN-13185: Instructor Role Enhancements

Question: Regarding Scheduled Offering documents - is that like a PowerPoint file for the class? Where are those added?
Answer: These are added at the offering level: admin- Learning- SO - related- documents.

Question: do the instructors get the Roster as an attachment?
Answer: this is a report, they can print it from the instructor view.

Question: Instructors can record learning? Or is this for recording attendance?
Answer: They can do both, but e-signatures are applicable to record learning.

Question: What is the public profile of the student?
Answer: People Profile of the user aka employee file in the integrated environment.

LRN-13194: Configurable delimiter for CSV reports per admin/user

Question: What's the default value for CSV delimiter?
Answer: It will remain as Comma
Question: is the new delimiter a global setting, or can it be controlled on each report?
Answer: You can choose it at run-time for each report.

LRN-13236: Item Reassignment warning (with threshold) for user/prerequisite check

Question: Is this referring to a free-floating item assignment? (Does it have the ability to check user history?) Is this limited to Supervisors only? (Currently, if an LMS Administrator assigns a free-floating item, it does not check the user's Learning History.)
Answer: It is applicable to programs, items and curricula. It is only available for supervisor assignments

LRN-13390: Ability to print QR codes in BIRT Reports

Question: do QR codes require platform?
Answer: Yes, in order to scan them the mobile app is needed which requires platform.

Question: does the QR code require platform?
Answer: QR codes don't, but in order to scan them you need the mobile app. So yes you must be integrated for the app.

LRN-13544: Admins can now edit the price and cost center fields in the advanced tab of an offering on what originally was a free registration

Question: When can we get a display price field that is not tied to your ecommerce functionality (i.e. Chargeback Field?)
Answer: You can with a workaround - set up a dummy account code and configure item to distribute charges to that account code. Then user won't need to do anything to pay for it.

Important Upcoming Events

Retiring Legacy Plateau Features

Question: What about Talent Profile?
Answer: It is part of legacy and will be removed once standalone learning is no longer supported.

Question: How do we know if we are using any of the Legacy Plateau Features?
Answer: Take a look at the features mentioned in this presentation and see if you are utilizing them already. We will add additional details to any other features in future announcements.

Question: for 1508 support ending, does that impact validated customers who won't go to 1608 until April '17?
Answer: 1508 support EOL announcement does not apply to VSaaS.

Question: For Legacy Plateau features, will Talent Profile also go away?
Answer: Yes, once integration is required (1708).

End of Support for LMS "standalone" environments

Question: Does this mean that the integration between Platform and LMS will be more seamless. Right now, it's our single biggest pain point!
Answer: Yes, that is what we are moving towards.

Question: If I understand this correctly, my contractors--who right now log in direct to the LMS--will need to log in through BizX, correct?
Answer: If they use the native login page and are <u>not</u> using SSO, they will <u>not</u> be impacted.

Question: when does the native login feature no longer work for users?
Answer: Effective Q3 2017 (1708) SSO to LMS only will not work. Non-SSO login will continue to work.

Question: Does this mean that we will no longer be able to add users only to our LMS? We currently do that for some of our contract staff who we don't want to have access to the talent functionality of BizX but we want to give them access to some eLearning.
Answer: You will need to setup the permissions for the users in BizX per your requirements.

Question: What about the native administrator log in?
Answer: That will still be available.

Question: we are now using the integration with BizX, for employees log on via BizX but externals (they are not in BizX) use the native login to LMS. Will this be not supported anymore?
Answer: Native login will work as long as you are <u>not</u> using SSO.

Question: Plateau Report Designer connects directly with LMS standalone. How will that work when LMS "standalone" is no longer available?
Answer: You will continue to have access to staging in order to build/update reports.

Question: We use the BizX platform, but we have external users that we create who are in Learning only. Can they still use the native link to log on?
Answer: The native link to log on will not be impacted if you are not using SSO.

Question: Authentication will shift to BizX, does this mean the LMS proxy works form BizX?
Answer: No. You'll still use the LMS Admin Proxy feature for now.

Question: What I mean is if you have to go through BizX to get to the LMS in the near future will you be able to use the ad hoc reports in Biz X to pull learning data?
Answer: Yes, that is part of our future plans.