SAP Jam Application Launcher for Microsoft® Windows®
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Content

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Content

1   About SAP Jam application launcher

For most content-types that you have uploaded or work with in SAP Jam (e.g., Microsoft Excel spreadsheets, videos, images, PDFs), you can now easily open, edit and synchronize your changes from their respective desktop applications directly into SAP Jam.

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2   System requirements

The following operating systems and internet browsers are supported with the SAP Jam Application Launcher.

Operating Systems

- Microsoft Windows 7 SP1
- Microsoft Windows 8
- Microsoft Windows 8.1
- Microsoft Windows 10

Internet Browsers

- Microsoft Internet Explorer (version 8, 9, 10, and 11)
- Microsoft Edge
- Google Chrome
- Mozilla Firefox

Microsoft Office

- Microsoft Office 2010 SP1
- Microsoft Office 2013 SP1 (32 and 64 bit)

3   Installation and first time use

You can install and use the SAP Jam application launcher once you have the correct configuration parameters (e.g., company domain, proxy settings) from your company administrator. Silent install is also supported with the same set of parameters as used for end user installation.

To install the SAP Jam application launcher

1. Run the .msi installer.
2. On the Welcome page of the InstallShield Wizard, click *Next*.
3. Click *Install* to install the application.
4. Click *Finish*.

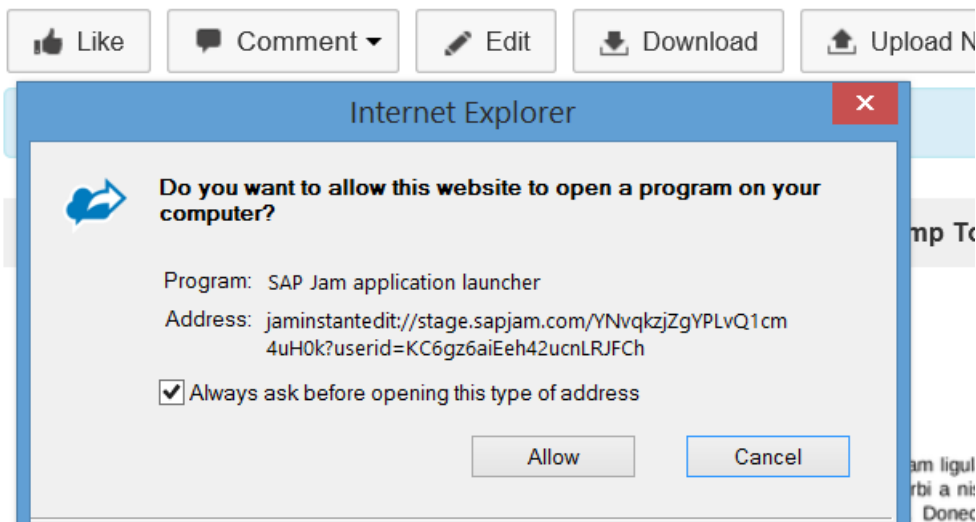## To start the SAP Jam application launcher

1. Go to the Start menu and select the SAP Jam application launcher. The desktop tray icon for the SAP Jam application launcher will display.

2. In SAP Jam, go to the group content section and select an existing or upload a new Microsoft Office file (e.g., document, spreadsheet, presentation). Click on it so that it displays in single-item, view.
3. Click *Edit*.
4. On the browser message that appears, prompting you to allow the website to open the application, click *Allow* .
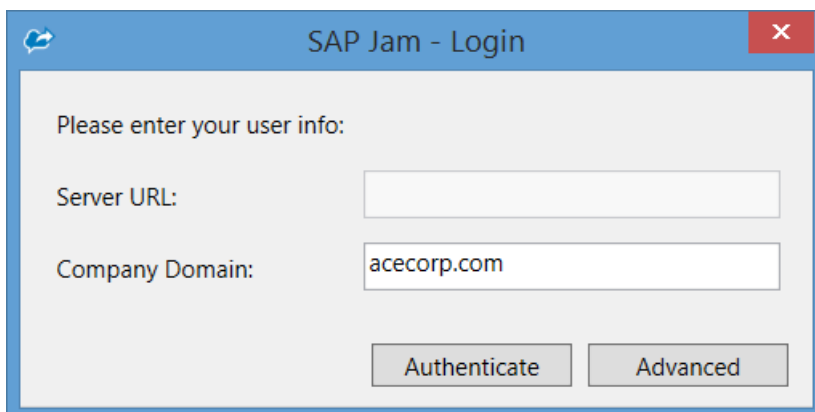
Planning Overview.docx
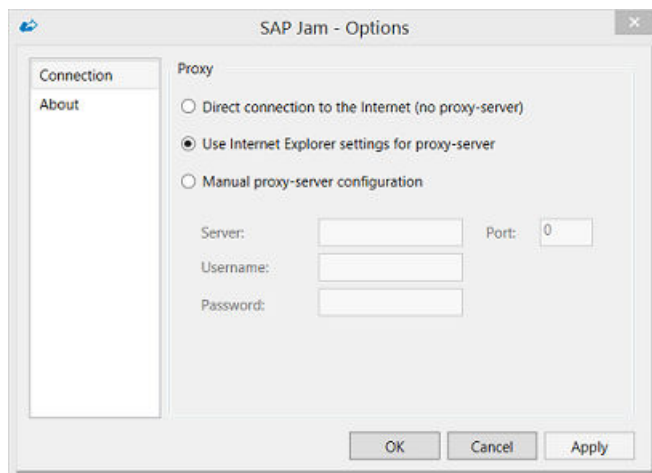
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Internet Explorer ✕

Do you want to allow this website to open a program on your computer?

Program: SAP Jam application launcher

Address: jaminstantedit://stage.sapjam.com/YNvqkzjZgYPLvQ1cm
4uH0k?userid=KC6gz6aiEeh42ucnLRJFCh

☑ Always ask before opening this type of address

Allow   Cancel

ℹ **Note**

The following steps appear when you use the SAP Jam application launcher for the first time.

5. In the Company Domain text field, enter your company domain (e.g., acecorp.com). This information can be provided to you by your SAP Jam company administrator.

SAP Jam - Login ✕

Please enter your user info:

Server URL:

Company Domain: acecorp.com

Authenticate   Advanced

6. Click *Advanced*. Choose or enter the appropriate proxy settings as instructed by your SAP Jam administrator and then click *OK*.
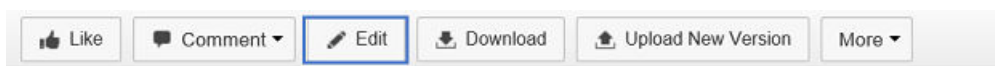
7. Click *Authenticate*. The Authentication window displays.

8. Enter your SAP Jam login credentials and then click *Login*.

9. On the Authorize access to your account page, click *Allow*. The application launcher will display a message on the desktop tray icon to indicate that it is opening your file in a desktop application.

4   Edit documents

You can edit documents within their default desktop applications and then save them directly to SAP Jam by using the SAP Jam application launcher.

To open and edit a document with the SAP Jam application launcher

1. In SAP Jam, select the document that you wish to edit; it will open in the single item view.
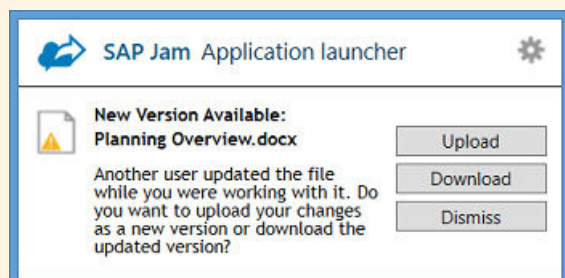2. Click *Edit*.

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3. On the launch application message window, read the message, and click *Launch Application* if you want to allow the web browser to open the application launcher.
4. The document opens in the applicable Microsoft Office desktop application. For example, if you are working on a Microsoft Word document, then when the application launcher opens the document, it will open it in Microsoft Word. Make your changes as necessary.
5. On the right side margin, with the SAP Jam add-in for Microsoft Office (requires separate installation), the feed updates for the document will display.
6. When you are finished your edits, click the Save button at the top of the window. Your changes will be automatically saved back to the document in SAP Jam. The document version will increment by 1 each time you save the document.

> ℹ **Note**
>
> If someone else is working on the same document (e.g., the document is checked out to another user) and they have updated the file, you will see the following message near the desktop tray icon. You can choose to upload your changes, download the version that was updated and then decide whether to include your changes and save it again, or dismiss the message.
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