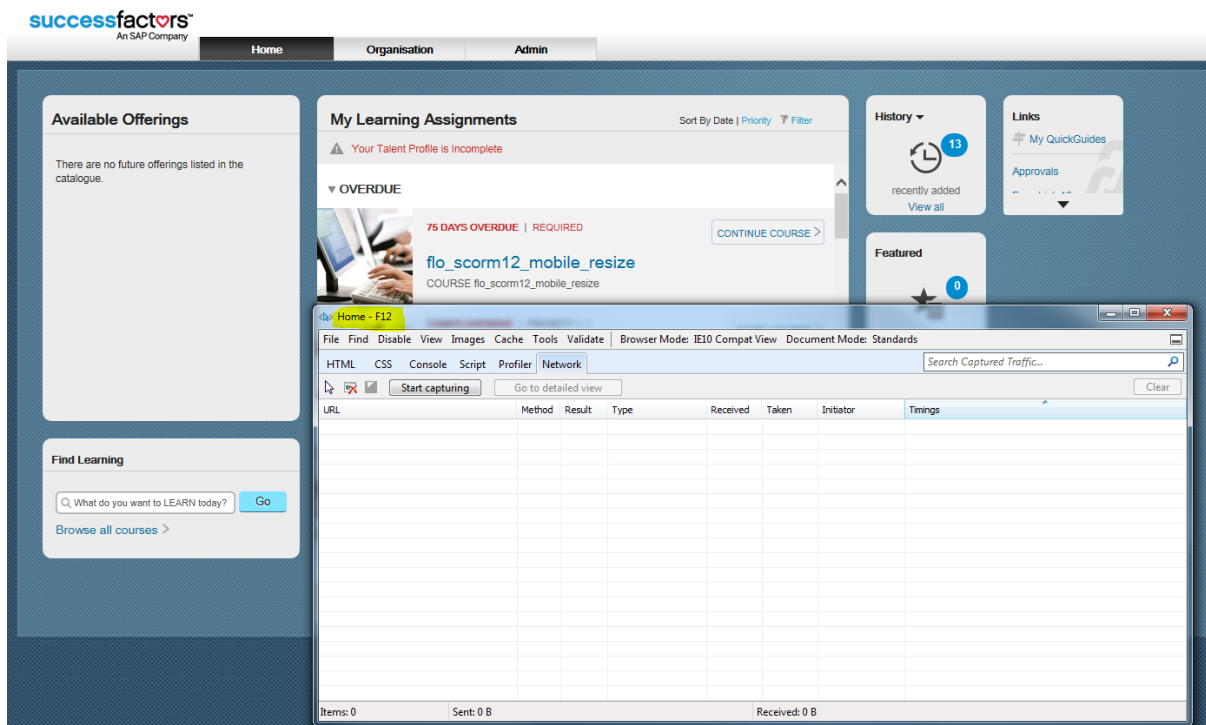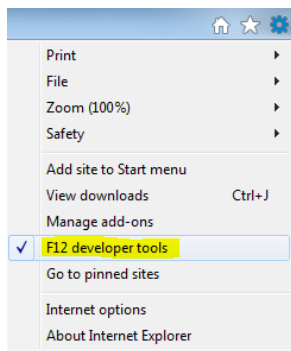# Capture Network traces with IE Developer Tools

This tutorial shows how to collect network traces with **IE9/I10/IE11** Developer Tools, no needs to install any additional software.
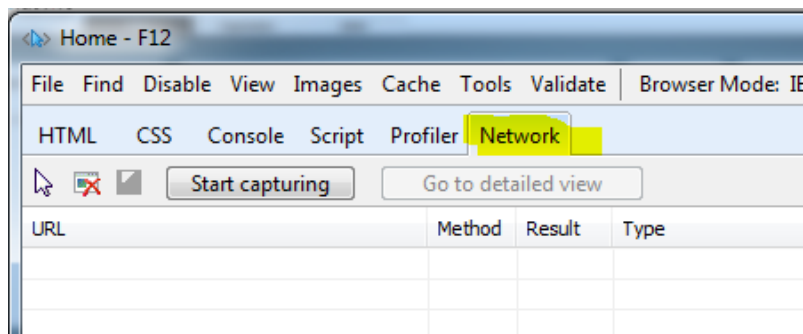
1. Open IE Developer Tools

When you are on the Learning Plan, on your keyboard, press **F12** (or Tools->F12Developer Tools). It opens a new window 'Home F12', Go on Network tab
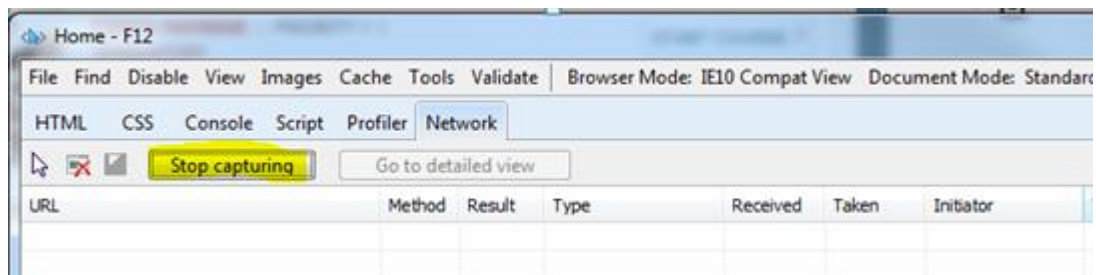
2. Access Network section

Click on Network tab, you should see 'Start capturing button' with clear table.
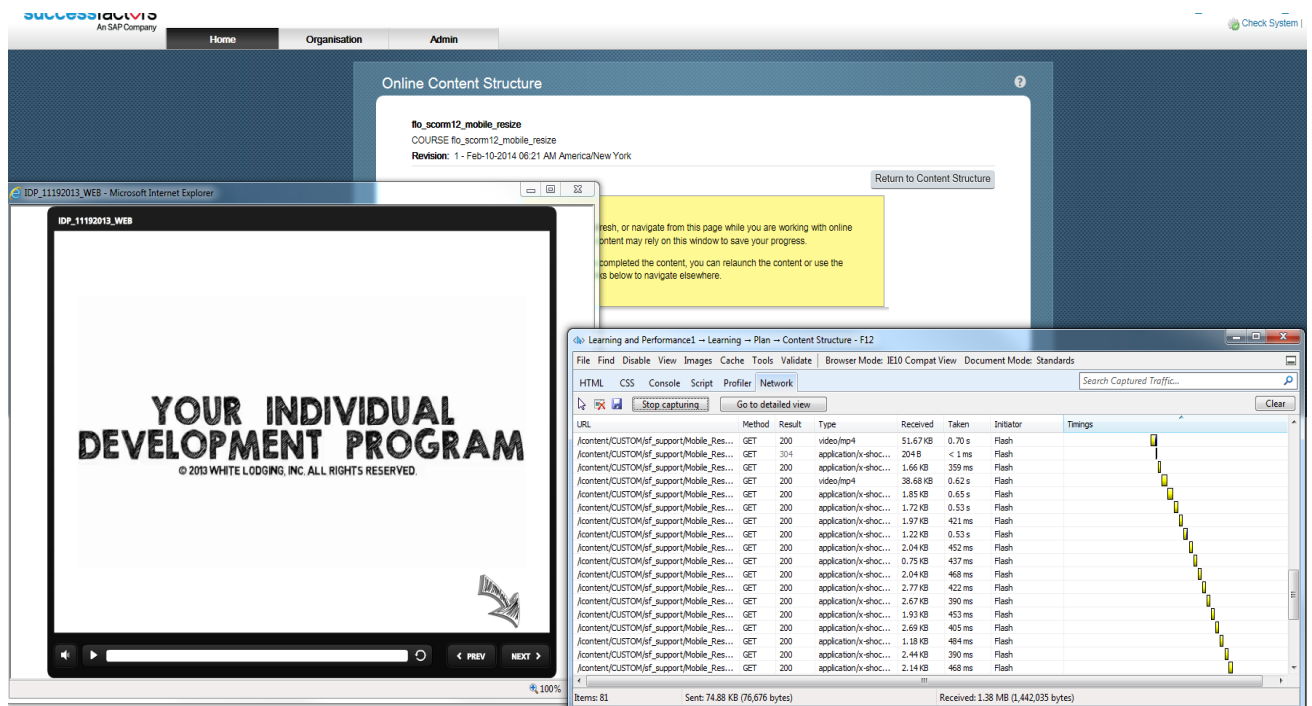

3. Start Capturing before replicating the issue

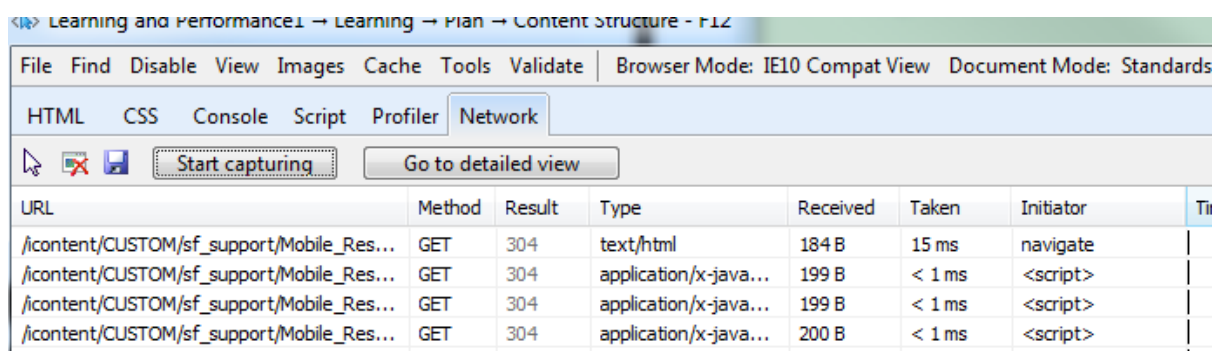Click 'Start capturing' (button switches then to 'Stop Capturing')

4. Replicate the issue

Replicate the issue (ex: course completion problems, course freezes, timeout issues...), the table should be populated by traces.
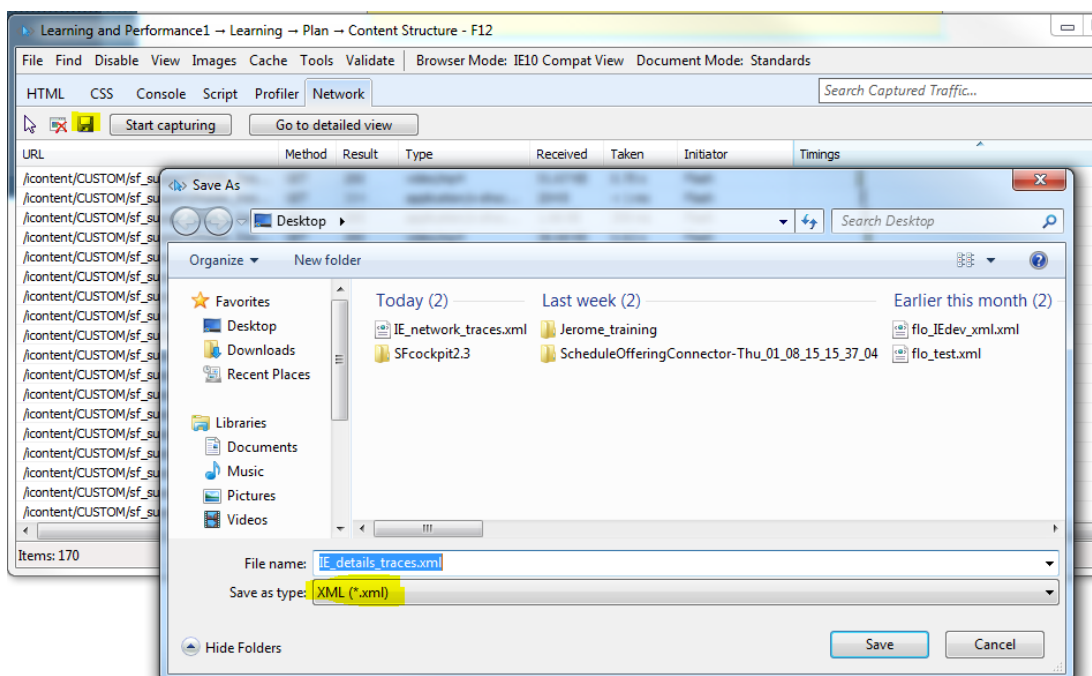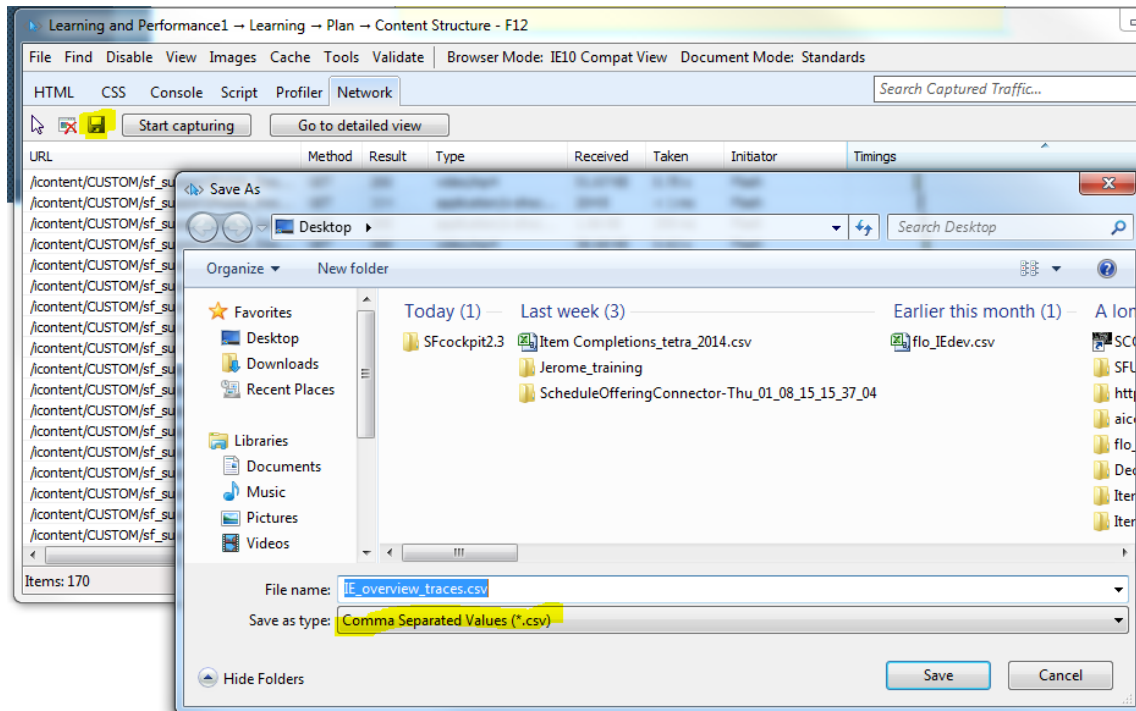

5. Stop capturing

Once you finished to replicate the issue, click 'Stop capturing' (the button switches back to 'Start capturing').
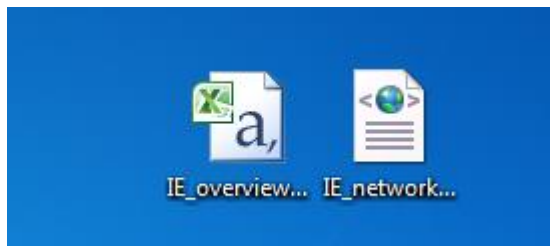
6. Export traces

Click on the purple floppy disc icon, and **export 2 Files**:

- The **csv** file to save the traces overview
- The **xml** files to save the traces detailed view

7. Attach the 2 files in the case

IE_overview... IE_network...

Thanks for your cooperation!