# SAP CQC GoingLive Check for SuccessFactors INFORMATION SHEET FOR REMOTE SERVICE DELIVERY

The SAP CQC GoingLive Check for SuccessFactors is designed to guide you to a smooth start-ofproduction and technically robust interfaces to your SuccessFactors solution. During this service, the SuccessFactors solution is reviewed for potential risks and recommendations are given in alignment with best practices, ensuring optimal performance and system availability for the core modules.

# AT A GLANCE

## **Key Features and Benefits**

The SAP GoingLive Check for SuccessFactors ensures a smooth start of production for your solution and provides a performance review after GoLive of the key process indicators. The benefits of this service are:

- Minimize potential risks during going-live phase and reviews performance after Go Live.
- Functional configuration review of the core SuccessFactors BizX components, including: Employee Central, EC-Payroll, Performance & Goals, Compensation, Learning, Recruiting, SAP Jam & Onboarding.
- Technical design review and verification of your SuccessFactors Interfaces to ensure stability, Performance and throughput - Dell Boomi, HANA Cloud Integration, SAP NetWeaver PI.

## When to Use

Delivery of the SAP CQC GoingLive Check (Analysis) for SuccessFactors is most applicable ~4 weeks before Go Live of a new SuccessFactors Implementation or additional components to your existing SuccessFactors BizX suite. Depending on your component implementation, you will receive a variation of our service tailored to your needs. Delivery of the SAP CQC GoingLive Check (Verification) is usually done 1-2 months after Go Live.

#### When not to Use

- If you are already live with a production system.
- If you have specific issues with functional gaps.
- If you have technical issues with specific business processes.

# **DELIVERY IN DETAIL**

#### Preparation

Please complete the SAP AGS Goinglive Questionnaire with the high level project details and return to SAP.

# Delivery

Our service engineers perform a remote analysis of the functional configuration and interfaces identified as critical. The SuccessFactors system administrator and functional representatives should be available to the service engineer during the delivery.

#### Follow-up

After the remote assessment and technical analysis, you will receive a detailed service report that summarizes the documents the Solution and Interfaces analyzed, explains the issues and risks identified, and provides recommendations and an action plan.

